



U.S. Citizenship
and Immigration
Services

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Press Release

USCIS TO ASSIST IMMIGRANTS IMPACTED BY HURRICANE KATRINA *Customers May Seek Assistance at any USCIS Office*

Washington, DC -- U.S. Citizenship and Immigration Services (USCIS) is aware of the impact that Hurricane Katrina has had on our customers; specifically the immigrant communities of the Gulf Coast.

USCIS offices across the nation stand ready to assist customers impacted by Hurricane Katrina. The USCIS New Orleans District Office has temporarily relocated to the USCIS Sub-office at 842 Virginia Run Cove in Memphis, Tennessee, 38134. Other offices in the region are located at:

- 100 West Capitol Street in Jackson, Mississippi, 39269
- 4977 Old Greenwood Road in Fort Smith, Arkansas, 72903

The New Orleans District Office sustained no damage and all records and files have been secured. However, the New Orleans office will remain closed for the foreseeable future. All USCIS records and files will be transported to the USCIS Sub-office in Memphis.

USCIS will continue operations and ensure that immigrants are able to receive benefits and services in a timely manner. More information regarding specific immigration benefit related directions and instructions will be announced shortly.

For up-to-date information on USCIS operations in the wake of Hurricane Katrina, please visit www.uscis.gov or call the National Customer Service Center at 1-800-375-5283.

– USCIS –

On March 1, 2003, U.S. Citizenship and Immigration Services (USCIS) became one of three former INS components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing the integrity of our nation's security.